

# Del Webb at Lake Oconee Vacation Getaway Villa Policies and Procedures



**Vacation Getaway Availability** - Visitors must be age-qualified (55+) and live outside the Lake Oconee area to qualify. One Vacation Getaway package per household.

**Reservations** - To make a reservation, please call **1-800-663-1758**.

**Community Tour** - All Vacation Getaway Guests must take an escorted tour of Del Webb at Lake Oconee with a sales representative.

**Amenity Usage** - Each visitor will receive an Amenity Ticket from their sales counselor during the community tour. The Amenity Ticket will provide full usage of all amenities for up to three days. Each visiting party staying for two nights will also receive a Golf Ticket or Boat Ticket. The Golf Ticket is good for one complimentary round of golf at a partnering course per visitor. The Boat Ticket is good for a complimentary boat rental for one hour. Golf and Boat reservations will be made by your sales counselor and require at least 24 hours notice.

**Payment** - A deposit equaling the amount of one night's stay is required at the time of reservation via credit card. The balance is due at time of check-in to facilitate a more convenient check-out process. Payment can be made with a Visa or MasterCard.

**Check-in/Check-out** - Check-in time is 3 p.m. to 6 p.m. at the Sales Center. If you are checking in between 6 p.m. and 10 p.m. you will need to check-in at the front gate as the sales center will be closed. Check-ins after 10 p.m. are not available at this time. Check-out time is 11 a.m. Check-out times after 11 a.m. are not available at this time. Check-in/check-out occurs at the Sales Center located in Del Webb at Lake Oconee at 1001 Muscogee Way, Greensboro, GA 30642.

**Cancellations** - Cancellations or changes to this reservation must be received at least 72 hours prior to arrival in order to receive a full refund of your deposit.

**Handicap Accommodations** - For guests with special needs, Del Webb at Lake Oconee will provide accommodations at a nearby hotel for an equivalent room rate.

**Internet Accessibility** - Most villa units feature Ethernet ports for complimentary internet access on your personal portable computer.

**Smoking and Pet Policy** - Smoking is prohibited in the interior of all Vacation Getaway villas, including lanai and garage. Pets are also prohibited from staying in the Vacation Getaway villas.



**Del Webb**<sup>®</sup>  
— AT LAKE OCONEE —

